Habitat for Humanity of Snohomish County

Community Impact Report: July 2020 - June 2021
Dear friend,

This has been a long and challenging fiscal year. Last year, our stores were closed for three months as the pandemic brought many of our operations to a halt. Today, we have successfully launched a new program area, our Home Repair Service. I stepped into the role of executive director in April of this year, following two years as president of the Board of Directors. Since then, I have quickly dived into the daily workflow of our operations and been working with our leadership team to develop our plans for the year ahead.

As we transition back into life outside our homes, I know we have a lot of work to do. Here at Habitat Snohomish, we are steadily building our capacity to serve more people through our programs. Our Home Repair Service has grown from nothing to serving a total of 10 partner families over the span of this past year. We have just hired our first Retail Operations Director who will be integral in helping our stores make a larger impact in our neighborhoods. We are also working to grow our pipeline of housing projects as we continue to plan for our Twin Creeks Village development.

Our goals for this upcoming fiscal year include:

• Serving more families than ever before
• Creating a strong foundation for a sustainable organization
• Growing our community in Snohomish County

I look forward to the exciting opportunities in the year ahead to increase our impact and reach as we strive towards our mission together to build homes, community, and hope.

In service,

Steven Li
Executive Director
Habitat for Humanity of Snohomish County
Michael and Vickie dreamed of owning a home for more than 20 years, but every time they thought they were ready to purchase a home, a new financial obstacle came up.

A job loss as a result of a store closure, payments for medical expenses that caused their credit to sink, and caretaking for various family members all came up unexpectedly. Something was constantly preventing the couple from achieving their dream.

Since 2000, the couple had been looking into all their options for buying a home. They looked at various housing organizations and down payment assistance programs, but never fit into the specific criteria each program required. They spent hours searching unfamiliar rural towns in Washington, hoping to find a more affordable area.

“I was signing up for everything I could sign up for,” Vickie said.

They took courses on home buying and financial preparation, and attended several homeowner meetings at Habitat for Humanity of Snohomish County. In 2018, they were finally chosen as the next partner family. When Pat, a Habitat volunteer, called Michael and Vickie to give them the news they were “in a daze” for about a week.

The couple had lived in their small 2-bedroom apartment for 25 years and as time went on, neighbors came and went. The neighborhood developed a drug and cleanliness problem. Because of this safety concern, Michael and Vickie’s grandchild had only been to their home for a few minutes one time.

“I wanted him to have a yard and I wanted to be able to take him in the summer for a week. We just want to spend some more time with him, and we have another grandchild on the way,” Vickie said.

After being selected for the Gold Bar 2 home, Michael and Vickie put in 500 hours of sweat equity as a down payment to help build their house. The pandemic delayed their move in until September 2020, but Michael and Vickie are homeowners now.

“It was really a gift to be selected for a Habitat home. Knowing that we have a place to call our own, have friends and family over,” said Michael.

While Covid has a pause on plans to gather, Michael and Vickie are enjoying all the nature surrounding their new home.

“It feels great to be able to sit outside. Our home was called a cabin in the woods and it truly is lovely and to know we helped build it is a good feeling,” added Vickie.

Michael and Vickie aren’t wasting time waiting to unpack and decorate. They are thrilled to have a place of their own.

“We have a new feeling of belonging to a great community. A stable place for our retirement that we can afford has been a big weight lifted off our shoulders.”
home repair service
barbara’s story

“Our Home Repair Service meets a critical need in our community— helping seniors, veterans, and low income families stay in their homes.”

- Chris Anderson, Construction Manager

HRS by the numbers

8 projects completed this fiscal year
4 home preservation and critical repair projects
4 accessibility improvement projects

3 families with people with disabilities served
3 families with veterans served
5 families with seniors served

October 1, 2020
Date of first home repair build day
What a difference a ramp makes

The steps to Barbara’s mobile home were decaying, and her decreased mobility meant her safety and freedom were at risk. One couple in Barbara’s congregation knew they had to help.

“I knew of her plight with her stairs for some time, and my wife said ‘we are going to have to get it done somehow,’” remarked Steve. Steve and his wife Shelly looked for a repair program that would help their friend, but many had been closed due to Covid. Then, they reached out to our office, which said Barbara might qualify for Habitat Snohomish’s pilot repair program. When Barbara was accepted, a crew of five came out to her home. “They took apart her crumbling stairs and created a ramp. They had to get it longer than the stairs because the ramp of course had to be a certain angle.”

The ramp is already making a difference. “This ramp has helped her a great deal. You know now she can come down and use her cane or walker and easily use that ramp, versus using the stairs that were very dangerous,” said Steve.

As we continue to expand our Home Repair Service, we look forward to helping more families safely age in place.

If you are interested in getting a home repair through our Home Repair service, please visit our website at https://habitatsnohomish.org/homerepair for information on who qualifies, how to apply, and more.
We generated more than $1,000,000 in store sales

Our stores diverted more than 650 tons of waste from the landfill

We served more than 47,000 customers this fiscal year

More than 7,700 individuals and organizations donated materials and supplies to our stores

Our truck collected donations from nearly 1,000 Snohomish County residents

Commercial donations from community retailers were valued at over $168,000

Lynnwood: 16929 Hwy 99 Ste 100 Lynnwood, WA 98037
Everett: 2302 Broadway Everett, WA 98201
Smokey Point: 17020 Smokey Point Blvd Arlington, WA 98223
Hours: Tuesday - Saturday 10 am - 5 pm
Donation Hours: Tuesday - Saturday 10 am - 2 pm
As we recovered from the pandemic and analyzed our store objectives, it became clear that we could generate more sales, and therefore more resources for our programs, with an increased focus on retail operations. So, we brought a new team member aboard—a retail operations director, Sara Sbai.

Sara originally hails from Lynnwood, and has spent most of her life in and around Snohomish County. She is experienced in retail management, recently coming from the food and beverage sector as a district manager, overseeing multiple stores at a time.

With previous connections to the community and retail industry, Sara wants to do more to build Habitat Snohomish’s brand in the region. One step is to make online sales easier and standardized, so customers have more ways of finding the perfect item for their home or project. She also wants to spend time standardizing the training process for everyone who works in the stores, so that customers get a uniform experience, no matter the location at which they shop.

“I think it’s great to be part of something that has to do with other people in the community, and I feel really grateful to be that face in the retail world for Habitat.”

In her spare time, Sara enjoys playing sports, especially soccer, as well as hanging out with her Australian Shepherd, and enjoying the natural landscape of the Pacific Northwest.

Sara will be spending a good amount of time in our stores, so if you see her, don’t be afraid to say hello!
I love that I am part of a team that is making a difference in peoples lives. I know first-hand what this means to families & their futures.

- Sandy Flores
Habitat Snohomish Volunteer
Family Services Committee

Interested in volunteering with us? Head to https://habitatsnohomish.org/volunteer to learn more!
Thank you for your service!

Our top volunteers
July 2020 - June 2021:

Retail
Our retail volunteers help process donations and staff our stores.
Siddiq Alaji | Doug Asmussen | Al Buchholz | Kipperey Carlson | Dave Carson | Robin Cordle | Vicki Cowles | Tom Easley | James Hoff | Norma Kageyama | Gail Mackey | Jane Perry | Bruce Reid | Kaitlin Reischman | Earl Shafer | David Skolnik | Michael Sullivan | John Tam | Dan Tintinger | Babette VanHook | Lisa Walker

Construction
Our construction volunteers work on build sites and home repair projects.
Steve Adolphsen | Christian Brewer | Brian Fyall | Ron Hopper | Sara Horn | Russ Kassleman | Stephanie Lam | Richard Manhardt | Dennis O’Brien | Gim Quong | Bill Seufert | Donald Zagorski

Administrative
Our administrative volunteers serve on committees, help out in the office, and more.
Ken Allen | Jason Bighaus | Steven Bighaus | Debbie Campbell | Jim Chambers | Scott Chambers | John Collier | Carrie Eugene | Sandy Flores | Delia Fontaine | Mike Gibson | Lisa Hill | Karl Hoover | David Jackson | Divya Kapuria | Jayme Larsen | Valerie Margulis | Sharon Martin | Carol Morgan | Heather Norris | Karmin Pincus | Anthony Porter | Jack Richards | Mary Rickel | Chris Syberg | Cary Westerbeck | Sarah Whitaker | Kelly Yi

Truck
Our truck volunteers assist our truck driver in collecting community donations.
Milly Baquero | Robert Litzkow
thank you
donors + sponsors

Foundation Builders
(monthly sustainers)
Tom Burt
Steve & Eileen Carter
Jim & Bonnie Chambers
Dale & Ruth Chenault
John & Marilyn Cooke
Sherry Dawley
James Doedens
Jayme Fei joo
Carol Friske
Charles Gault
Ronald Grambihler
Bruce Harris
Pamela Hiatt
Joyce & William Holbrook
Janice Holsbo
Brice Howard
Roger Johnson
Micah Jung
Lester Leros
Genevieve Malone
Scott McLean
Donald Meyer
Cindy Moore
Howard Noggle
Marla Patterson
Anthony Porter
Matthew Powell
Jack Richards
Mary Rickel
Isaiah Santiago
Autumn Sinrud
Patty Smith
Kristin Wallio

Dianne Hoef er
Tom & Liz Hoover
Diane & Peter Jurgens
Andrew & Mary/Katherine Koons
Cynthia Ladd
Beverly & Miltiadis Lavas
James LePage
Virginia Mayer
Dustan Morgan
Rodney Pfeifle
Donald Philips
Michelle Robbins
Jason Ruchert
David Schmitter
George W. Thurman
Barbara Voss
Asanga Wellwitigoda
Helen & Clay Wertheimer
Jonie Yu

Silver
1,000-501
Stephen Bigbaus
Bethel Blakesley
Janet Cullor
Jason Delestrez
Kayla Dunbar
Dale Edwards
Cynthia Fay
Brian & Susan Fyll
Keith Harrell
Er ling Hesla
Marilyn Hellenback
Karl Hoover
Cheryl Houser & Dennis Wackerbarth
Mariana Hoepner
Jeffrey Joyce
Andrew & Hyun Kim
Mary Lee
William & Karen Neumeister
Stephen Novotny
Keith & Amy Olsen
Shannon Pazier
Richard E & Penny Potter
Fred & Pat Rameau
John Rutter Jr.
Warren Samek
Brent Standlee & David Rokew
Prakash Street
Christian Syberg
Carmen & Simeon Tamayo
Jason Therrell
Darlene & Mike Thorsen
Kimberly Toskey
Cam-Tu Vo

Phillip & Suzanne Waligora
Dean Williams
Don Zagorski

Bronze
500-251
Phillip Aspencall
Kristin & Tom Bakker
Cari Barron
Joseph & Julie Bodmer
Peter C Brown
Alexander Coyle
George & Debra Crain
Diane Deckerhile
Terry Deschenes
Peter & Diane D’Ewart
Michelle Dorman
Chun Dotson
Brad Ewing
James & Susan Feijoo Ttee
Michael Feinberg
Joanne Ford
Helen & Kevin Ghirardo
Robert & Vivan Gildroy
Ian Grover
Kim P Gudgel
Roger & Kathy Guenther
Dr. Eugene R. & Mary E.
Hertzke
Susan Hubbard
Jeremy Husby
Michael Johnson
Roy L Johnson
Kathleen Johnson
Jan & Marilyn Kallashan
Mark Kellogg
Ralph J Larson
James Lema
Steven Li
Annalindia Martin-Ndamele
Debbie McAnaw
Daniel and Mary Murray
Josiah Olson
Harlan F. Patterson
Eileen Pedersen
Gary & Joan Proctor
Robin & Teresa Reid
Joneen Richards
Mark & Gina Roberts
George Simpson
Deborah Jodin
Larry Tweedie
Christopher Weinhold
Jason Wells
Cary Westerbeck
Lloyd White
Charles Wichman
Willard & Katharine Wilcox
Jose Woodward Nando

Friend
250-101
Erika & James Baer
Gayolin Bailey
Juliana Bartz
Joanne Bauer
Barbara M Berg
James Bishop
Linda Bloom
Dean & Holly Brask
Frank & Tina Bretholle
Robert & Carolyn Burnham
Dallas Carleton
Kipperly Carlson
Lynne Charlot
Maureen Cline
Lynn & Mike Cordova
Michael Crenham
Christine Daniels
Carol F Davis
Kathleen Dawley
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Kraig Eno
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Aurday Franke
Christine A Frizzell
Jinboa Gao
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Chris Ganielster
Katie Gootee
Kathleen Gottner
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Steven E Greenebaum
Sue Greenfield
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Sue Hill
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Want to get more involved? Sign up to be an event captain today!
Email Sherry at sdawley@habitatsnohomish.org

Support our mission, and help your community today!
Donate at HabitatSnohomish.org/donate
Or, send a check to:
Habitat for Humanity of Snohomish County
16929 Highway 99
Suite 100
Lynnwood, WA 98037